



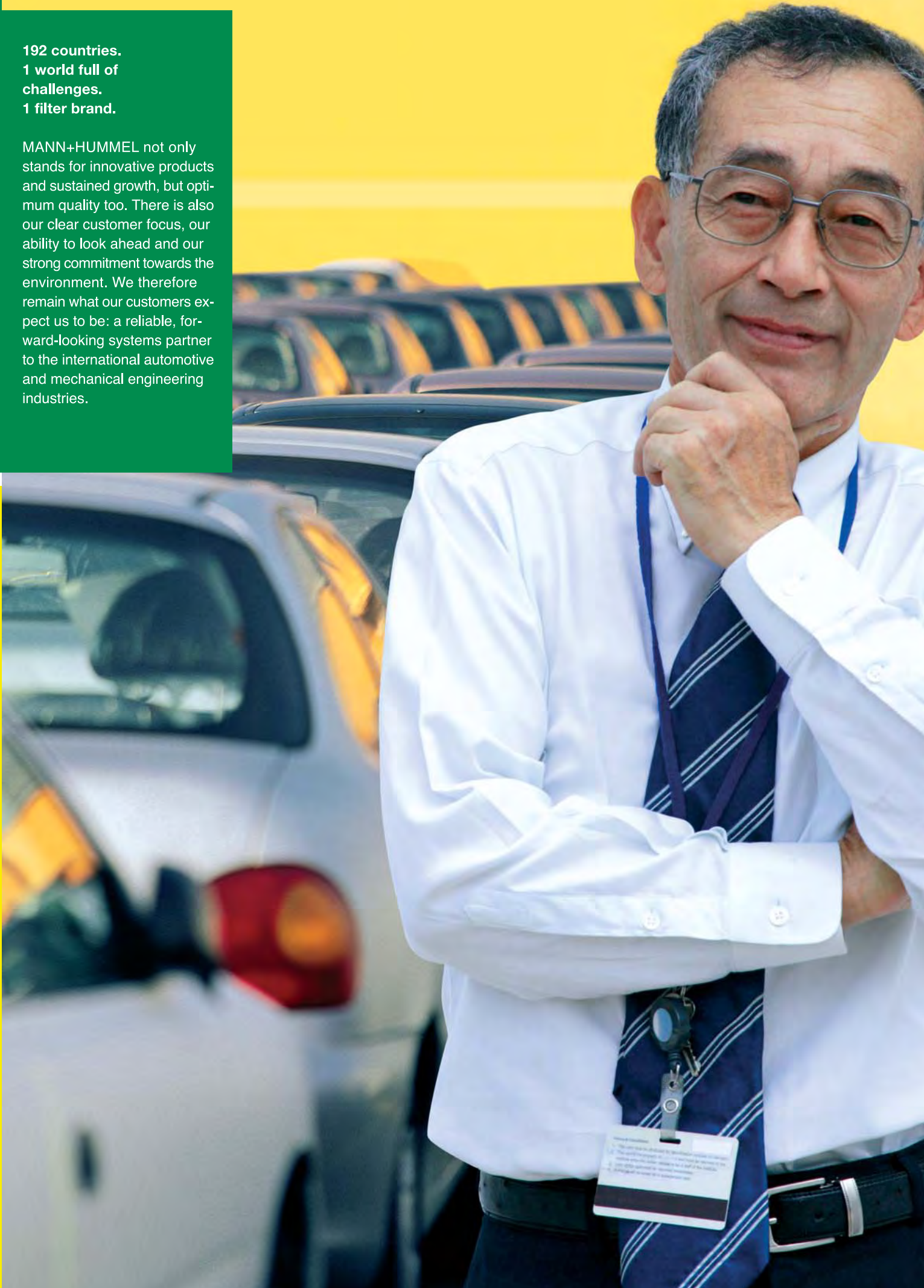
192 countries. 1 world full of challenges. 1 filter brand.

**MANN
FILTER**

MANN-FILTER – Perfect parts. Perfect service.

**192 countries.
1 world full of
challenges.
1 filter brand.**

MANN+HUMMEL not only stands for innovative products and sustained growth, but optimum quality too. There is also our clear customer focus, our ability to look ahead and our strong commitment towards the environment. We therefore remain what our customers expect us to be: a reliable, forward-looking systems partner to the international automotive and mechanical engineering industries.





**Highest specifications.
1 claim: OE quality.
1 filter brand.**

**OE quality is not a slogan,
but a promise which we keep.**

The demands placed on modern engines in our mobile world are high: maximum performance, long service life and economical fuel consumption. For this reason, international vehicle manufacturers around the world rely on MANN+HUMMEL quality. Replacement parts too must meet these requirements and satisfy the most stringent demands.

In the aftermarket too, the experts from MANN+HUMMEL supply MANN-FILTER products of the highest OE quality.

With air, oil, fuel and cabin filters, we offer our customers a comprehensive range of filters for motor vehicles and machinery. Our expertise and product portfolio extend far beyond road vehicles, however.

We are one of the leading companies world-wide for industrial filters and off-highway applications (e.g. construction machinery and boats).

With filters, as with many other things, it is what's inside that matters. Differences in quality cannot always be identified at first glance. It is thus particularly important that our customers receive the highest quality, which they can depend on. Leading vehicle manufacturers rely on top quality MANN-FILTER products. With maximum reliability when the filters are changed, available for virtually all types of vehicle.

Independent certification organisations regularly certify MANN+HUMMEL Group sites to ISO TS 16949.



From small cars to articulated trucks. Optimum quality for (almost) any application.

MANN-FILTER is constantly extending its comprehensive range of filters and filter elements in the independent after-market. With high market coverage for practically all applications. The advantage is clear: one partner providing solutions for the most varied current and future requirements.

Oil filters

MANN-FILTER oil filters effectively retain dirt and solid particles such as dust, abrasive metal particles and soot in the oil circuit. They are used for engine, hydraulic and transmission oils – because consistent engine performance can only be ensured through clean oil.

Air filters

MANN-FILTER air filters efficiently and reliably remove troublesome particles such as dust, pollen and even water droplets from the intake air. In addition, these MANN-FILTER brand products help to protect the electronic components against damage. What is more, most

of our air filters can be completely incinerated, and can thus be disposed of easily.

Fuel filters

Through their extremely fine mesh size, fuel filters from MANN-FILTER help to maintain the operational reliability of engines, protect fuel-injection systems and carburettors, and remove undesirable dirt particles from the fuel. With the high-quality 'Multigrade' media, a step into the future has already been taken.

Cabin filters

In built-up areas in particular, the air is heavily contaminated with dust, pollen, soot and harmful gases. Cabin filters from MANN-FILTER remove virtually 100% of pollen and other undesirable particles, as well as harmful gases, from the air, thus ensuring an optimum environment in the passenger compartment.

The MANN-FILTER product range offers more:

As well as air-drying boxes to dehumidify the compressed air in the brake systems of commercial vehicles, MANN-FILTER also offers water filters which prevent deposits accumulating in the coolant circuit. Transmission oil filters ensure clean oil for automatic transmission engines, and the PreLine® pre-filter system separates water in diesel fuels, thus protecting all components in the fuel-injection system. To complete the MANN-FILTER product range, there are power-steering hydraulic fluid filters too.

**Dozens of ideas.
1 motivation:
products for the future.
1 filter brand.**



Investments which benefit you and our environment.

At MANN+HUMMEL, more than 700 people are employed in Research and Development world-wide, creating innovative, economical and individual product concepts: for effective filtration, consistent engine performance and of course, for the environment.

Three objectives which we achieve through consistent research and development. Close to the market and always with our finger on the pulse of the times, we identify trends in the automotive industry and other sectors. Our customers assign specific development projects to us, which we implement together every step of the way. We aim to be able to meet future requirements today.



Buenos Aires



Sydney



Ludwigsburg



Moscow



Shanghai



Chicago

**24 time zones.
1 mission:
optimum service.
1 filter brand.**

We make six service promises for straightforward co-operation based on partnership.

1. Smart searching finds it faster: our catalogue systems – always up-to-date

MANN-FILTER has a separate catalogue for every sector. Plus cross-references and size listing. Printed, digital or online, available in 15 languages – always right up-to-date.

2. Supplied immediately through flexible ordering: reliable delivery and logistic processes

Almost 100% stock availability and readiness for despatch, an electronic ordering system, individual customer service. Thanks to our logistics experts world-wide, we can handle orders quickly and effectively, even in peak periods. Particularly with individual requirements, business partners are supported by MANN-FILTER.

3. Contacting customers, gaining customers: comprehensive sales promotion

Our measures to promote sales are professional, proactive and attractive. We offer proactive and professional support with all promotional campaigns so that our partners can carry out their communication activities effectively. From campaigns, brochures and sales literature, advertising material and product-related marketing aids to layout grids, typographical, image and logo data – providing specific support for individual customers.

4. Professionals in discussions, professionals on site: individual key account management

Our key account managers are personally assigned to look after our direct customers. Whether over the phone or on site, our experts place great importance on individual customer service.

5. One phone call, one solution: always there for you – our Customer Service Centre

One call is sufficient. Competent specialists in our Customer Service Centre give our customers help and advice. In the rare event that we cannot answer a question straight away, we call you back with the required information.

6. Round the clock and round the world: the MANN-FILTER customer portal

The personalised customer portal on the Internet for direct MANN-FILTER customers does not simply provide up-to-date information on orders, sales, availability and shipping documents. There is also information on product innovations, campaigns and technical developments to support the customers' sales activities, as well as useful technical information for training. And there's something else, too: a broad spectrum of images and logos are available for customers in the Download Centre.

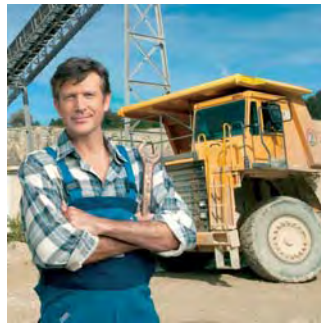


**This is how we realise
our claim:**

For everyone at MANN-FILTER, it is very important that co-operation is both useful and profitable for our customers and partners. Many specialists, but with a single mission: optimum customer service.

**MANN
FILTER**

MANN-FILTER – Perfect parts. Perfect service.



**192 countries.
1 goal: complete
customer satisfaction.
1 filter brand.**



Thanks for choosing us.

Whatever you need, we're here to help. More information required? Are your catalogues

up-to-date? Do you have technical questions? Perhaps you need a specific filter? Just get in touch. We take care of the rest.



MANN+HUMMEL GMBH
Automotive Aftermarket · 71631 Ludwigsburg · Germany
Customer Service Center
Germany: Phone +49(71 41)98-25 50 · Fax +49(71 41)98-25 58
Other countries: Phone +49(71 41)98-28 80 · Fax +49(71 41)98-25 58
E-mail: customer-service@mann-hummel.com · www.mann-filter.com